

Sextant Technologies Cold Call Script

Client: Sextant Technologies, LLC

Agency: N/A

Media: Telephone Script Audience: IT Decision-Makers

Message: Sextant Can Explain Benefits of Server Consolidation.

BASIC SCRIPTS

Standard Script (Third-Party Endorsement Script)

| Good morning, | , this is | | from Sextant Technologies | s. We're an |
|-----------------------|---------------------------------|--------------|--------------------------------|-------------|
| | specializing in server consol | | | |
| We work with com | panies like, whe | ere we consc | olidated all their server func | tions, |
| | CRM package, onto one ma | | | |
| I'm calling you tod | ay specifically is so that I ca | an stop by a | nd tell you more about the s | success we |
| had with | How's at | ? | | |
| Great! Let me just | confirm your address. You' | re at | , right? | |
| That's great! I'll so | ee you at | · | | |
| Referral Script | | | | |
| Good morning, | , this is | fr | om Sextant Technologies. | We're an |
| IT consulting firm | specializing in server consol | idation usin | g VMware software. The i | eason I'm |
| | pecifically is that | | | |
| an appointment. I | wanted to know if | at | would be okay. | _ |
| | | | | |
| Follow-Up Script | | | | |
| Good morning, | , this is | from Sea | xtant Technologies. A num | iber of |
| | ted you, and you asked me t | | | |
| | be good for y | | | |
| Voicemail Script | | | | |
| Tologinali scripi | | | | |
| This is | from Sextant Technologic | es. My pho | ne number is | It's |
| regarding *staffing | | | | |

| Message w/ Person Script |
|--|
| This is from Sextant Technologies. My phone number is Would you please tell him/her its in reference to *staffing firm*? |
| TURN AROUNDS |
| No Thanks – I'm Happy with What I Have. |
| Other people have said exactly the same thing you did. They had the same reaction before they had a chance to see how our VMware installation could complement their existing server system. We really <i>should</i> get together. How about at? |
| I'm not interested. |
| Other people have said exactly the same thing you did. They had the same reaction before they had a chance to see how our VMware installation could complement their existing server system. We really <i>should</i> get together. How about at? |
| I'm too busy. |
| The only reason I was calling was to set an appt. How's at? |
| Send me some literature. |
| Can't we just get together? How's at? |
| LEDGES |
| What do you do? |
| We specialize in server consolidation using VMware software. VMware allows you to consolidate multiple server functions and operating systems onto one machine. What kind of server applications are you running now? |
| That's great. We really <i>should</i> get together. How about at? |

How long have you been in business?

| Sextant Technologies was just organized this year. Our project managers each have at least 15 years of IT experience, and are very familiar with VMware setups and most of the servers out there. What kind of server applications are you running now? |
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| That's great. We really <i>should</i> get together. How about at? |
| How much does it cost? |
| It depends on the complexity of your network environments. We really <i>should</i> get together so you can tell me about your systems, and then I'll be able to give you an idea of the price. How's at? |
| I'm the wrong person to talk to. |
| I'm just curious, what do you do? What is your role here? |
| That's interesting. Based on what you've told me, I think we should get together. How's at? |
| =OR= Who should I be talking to? |